

Please KEEP THIS PAGE FOR REFERENCE

Qimmiq Kennels and Camp Qimmiq Dog Daycare

Policies, Information & Forms Package



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Welcome to Qimmiq Kennels and Qimmiq Dog Daycare!

Please Sign to indicate you have read and understand our policies and prices:

OWNERS SIGNATURE: _____

Goals

Our goal at Qimmiq Kennels is to provide a safe and stimulating social environment for your dog. We are dedicated to the health and well being of all our canine visitors and are devoted to providing the best daytime and multi-day care and companionship for your pet. Qimmiq Kennels offers quality Doggy Day Camp Monday to Saturday, as well as comfortable year-round indoor overnight boarding for your pet.

Our services

Currently Qimmiq Kennels maintains one of the most comfortable and interactive kennels in the city. We are the only licensed facility in the the City of Yellowknife to provide full-service quality Doggy Day Camp as well as luxury indoor boarding and grooming & training to all shapes, sizes and personalities. As part of our service, we ensure that ALL our boarders get an extensive daily walk or 60+ minutes of fun in one of our large, fully supervised secure off-leash playgrounds! But don't worry, we can also accommodate those dogs who are not dog-friendly, must remain on leash or have special medical needs or limited abilities as well! Got a small dog team you need to board? Not a problem. We can hand a diverse canine crowd! Our facility is primarily geared toward day-time communal living - with large indoor and outdoor play yards and multi-dog playgroups based on age, activity level and, of course, size! We feel that the stimulation and interaction provided by these friendly and playful groups alleviates feelings of loneliness and gives your pets an opportunity to "just be dogs" and burn off all their extra energy with othe friendly and playful canine friends! All multi-day boarders also have their own spacious individual kennels for eating and sleeping in.

****We provide Kuranda dog beds with snuggly covers, as well as all food, bowls and leashes for these overnighters!**

NOTE: We can also provide kenneling services to dogs who don't enjoy the company of other dogs, are intact or in heat or have other issues either physical or temperamental - with individual secure accommodations and one-on-one walks or playtime.

Our policies

To provide a safe environment for your pet we require that:

- All dogs must have all vaccinations or Titer tests up-to-date. Owners must submit written proof of all vaccinations or sign our waiver.
- Owners must certify that their dog(s) are in good health and have not been ill with a communicable condition in the last 30 days. Upon admission, all dogs must be free from any condition which could potentially jeopardize other guests. Dogs that have been ill with a communicable condition within the last 30 days will require veterinarian certification of health in order to be admitted or readmitted.
- Owners must certify that their dog(s) have not harmed or shown any aggressive or threatening behavior towards any person of any other dogs.
- Puppies must be at least 8 weeks old and have 2 sets of shots to participate.
- We prefer all dogs over 6 months of age must be spayed or neutered or get special permission to attend.

Rates (includes GST)- Please note that ALL boarding and Day Camp is charged by CALENDAR DAY

- Single Day Camp day\$45. (includes all-day playtime indoor/outdoor play areas and playful multi-dog groups)*
- 10-day pass\$360. (Saves over \$9./per Day Camp visit)
- 20-day pass\$675. (Saves over \$11./per Day Camp visit)
- Indoor Multi-Day Boarding\$63./day* (includes all Day Camp activities including dedicated individual daily activity)
- Holiday multi-Day Boarding\$70./day* (Includes all bookings from Dec. 12-Jan. 6 and March Break)

*Note that all multi-day boarding dogs are fed ONCE /day, if your pet required additional feedings extra charges will apply.

PAYMENTS:

Currently we accept **Cash, Cheque, Debit, Email Money Transfers or Visa Payments**

Kennel fees, Day-Camp charges and all deposits are non-refundable and non-transferable. Rates and fees are subject to change without notice.

Day Camp & Boarding - Drop off / Pick-up Times

Monday - Friday 7:30-9am & 4:00-5:30pm

Saturdays & Sundays by appointment only

Any drop off or pick ups outside of our regular weekday hours **MUST BE arranged IN ADVANCE** with Qimmiq Kennels and may be subject to additional charges. Qimmiq Kennels staff reserves the right to refuse to release of any dog if there has been a failure to pre-pay or book out-of-hours pick ups in advance.

Pick-up times and Late fees

Unless arrangements are made in advance with Qimmiq Kennels, all Day Campers and Boarders must be dropped off or picked-up between 7:30-9AM and 4-5:30pm Monday-Friday. Out-of-Hours fees may be charged for dogs that are not picked up during regular pick-up or drop-off hours and any special arrangements for pick-ups/ drop-offs outside of regular hours (or on weekends) is up to Qimmiq's discretion and out-of-hours charges could apply.

Cancellations and no shows

- Cancellations forfeit all deposits. No-shows forfeit all deposits and payments and incur a "no-show" charge.
 - Clients who do not notify Qimmiq Kennels of cancellations will be charged for the full cost of booking. Failure to pick up dogs on the agreed date, without notification will also be subject to extra fees.

• PLEASE NOTE - ALL DEPOSITS & PASSES ARE NON-REFUNDABLE AND NON-TRANSFERABLE.

Qimmiq Kennels and Camp Qimmiq Day Camp Owner Agreement & Waiver



Dog's Name : _____

Description/Sex/Breed: _____

1. I hereby represent that I am the legal owner of the dog described above (the "Dog") to be enrolled in Dog Day Camp, multi-day boarding or grooming at Qimmiq Kennels ("Qimmiq Kennels").
2. I also understand that due to the nature of the means with which dogs interact with each other, as well as the robust nature of our outdoor activities and playtime, minor cuts, bruises and scratches are not uncommon even with careful supervision. In the event the Dog has inflicted serious injury, however, I understand and hereby represent that I am solely responsible for any harm caused by the Dog while he/she is attending Qimmiq Kennels.
3. I hereby waive and release Qimmiq Kennels, its employees & owners, representatives and agents ("Caregivers") from any and all liability for any harm which I or my Dog may suffer, including specifically, but not without limitation, any injury or damage whatsoever arising from the Dog's attendance and participation at Qimmiq Kennels.
4. I hereby agree to indemnify and hold harmless Qimmiq Kennels, its employees, owners, and agents from any and all claims, or claims by any member of my family or any other person accompanying me to a function of Camp Qimmiq Dog Day Camp or Qimmiq Kennels, or while attending the premises thereof, as a result of any action by any dog.
5. I hereby represent that my Dog is of good health and has not been ill with any known contagious diseases within the last thirty days.
6. I recognize that the health of the Dog is the owner's responsibility. I hereby represent that all required vaccinations for the Dog are up to date and will continue to remain so for as long as the Dog attends Qimmiq Kennels. I will also promptly provide proof of all booster vaccinations to Qimmiq Kennels.
- 6.b **SPECIAL CIRCUMSTANCES ONLY - If, for some legitimate reason agreed to by Qimmiq Kennels (Medical or logistical), the dog cannot be vaccinated prior to boarding, as the owner, I take full responsibility for any issues which may arise as a result of this decision and acknowledges the risks involved in boarding an un-vaccinated/ un-protected dog in a kennel situation.**

OWNERS SIGNATURE: _____ **Date:** _____

7. I understand and agree that in admitting the Dog, Qimmiq Kennel has relied on my representation that the Dog is of stable temperament and has not harmed or shown aggression or threatening behavior towards Caregivers or any person or any other dog.
8. I further understand and agree that Qimmiq Kennels and their Caregivers will not be liable for any problems that might develop with the Dog, including, but not limited to: sickness, disease, injury, escape and death.
9. I further understand and agree that any health problem, infection or infestation that develops with the Dog will be treated responsibly as deemed best by the Caregivers of Qimmiq Kennel at their sole discretion. I will assume full financial responsibility for any and all expenses involved in the safe and healthy maintenance of the Dog while in the care of Qimmiq Kennel; this includes, but is not limited to, vet expenses and medication costs. In the case of veterinary costs, payment arrangements will be made directly between myself and the veterinarian.
10. I understand and agree, that if the dog becomes, at any time, overly aggressive, inordinately agitated, physically ill, excessively destructive or acutely riotous during any long or short-term attendance at Qimmiq Kennels, steps (deemed best by the Caregivers) will be taken by Qimmiq to mitigate any damage to the dog himself, other dogs, Qimmiq staff or its facility. This could include but is not limited to the use of isolation areas, muzzles, professional training collars, exclusive exercise, special feeding, specialized handling, veterinary supervision or medical application. I understand these steps would be applied with a thorough understanding of humane care and best practices in the industry.
11. I am aware that the hours of operation for Qimmiq Kennels are 7:30 AM to 9:00 AM and 4:00-5:30 PM ("Closing Time") Monday to Friday (the exception being statutory or other local holidays). I am aware that any weekend drop-offs or pick-ups are by appointment only. I acknowledge that the management of Qimmiq Kennels retains the right to amend the hours of operation at any time. I understand that any out-of-hours pick ups or drop-offs will be arranged in advance and can be subject to an "out-of-hours" fee.
12. In the case of Day Camp attendees, multi-day boarders and grooming clients, I agree to pick up the Dog prior to Closing Time (5:30PM). It is hereby acknowledged that should I fail to pick up the Dog by closing time, and I have not made special arrangement with Qimmiq Kennel, a late fee will be applied (\$25). Late fees shall be paid in full upon my arrival at Qimmiq Kennels and before the Dog is released from Qimmiq Kennels into my care. I agree that Dogs left 25-minutes after Closing Time will be booked (and charged) for multi-day boarding and can be picked up the following day during regular times (between 7:30-9AM or 4:00-5:30PM). I understand that all multi-day charges will be by calendar day.
13. I fully understand and agree that failure to pay for services rendered or pick up any dog 5-plus days after agreed booking departure without any official notification to Qimmiq Kennels will result in Qimmiq Kennels taking permanent custody ownership of said dog to re-home of as they see fit.
14. I agree to pay, in-full, all balances owing prior to pick up of the Dog(s) from any Qimmiq "Day Camp" or "Multi-Day" service. I also agree to pay any extra charges accrued by the dog, and deemed necessary by Qimmiq Kennels, including extra services or replacement costs for damage done to facilities, bedding or equipment or other dogs at Qimmiq Kennels at the time of pick up.
15. I understand that all Qimmiq fees are non-refundable and non-transferable and all charges for all multi-day kenneling are by Calendar day. ALL Deposits are also non-refundable and non-transferable. I understand that "No-Shows" forfeit deposits and payments and incur a no-show charge, as does failure to pick up from Day Camp or Multi Day Boarding at the agreed time or date.
16. I agree that the Dog may be videotaped, photographed, and/or recorded. Qimmiq Kennels shall be the exclusive owner to the results and all proceeds of such taping, photography, and recording.
17. I understand that Qimmiq Kennels reserves the right to permanently remove a Dog from its day care, boarding or grooming schedule at any time, without notice.

I, (name) _____, **certify that I am eighteen years of age or older and have the legal capacity to enter into a binding contract. Further I certify that I have read and understand the rules and regulations as set forth in this agreement. I agree to abide by the rules and regulations and accept all the terms, conditions and statements of this agreement.**

Owner's Signature: X _____

Date: _____



Qimmiq Kennels and Camp Qimmiq Daycare Owner and Dog Information

Owner Information

Owner's Name(s) : _____

Address : _____ Postal Code : _____

Home Phone : _____ Work : _____

Cell Phone : _____ E-mail : _____

Emergency Contacts

Name : _____ Phone : _____

Medical Issues

IN CASE OF EMERGENCY - Your Preferred Veterinary Clinic is:

☐ Great Slave Animal Hospital
Dr. Tom Pisz

☐ Yellowknife Veterinary Services
Dr. Mike Hughes

WORMING AND EXTERNAL PARASITES - It is our preference to send all our clients home free of any parasites. As a precaution, do you give Qimmiq Kennels permission to worm or treat your dog for any possible external parasites as deemed necessary during their multi-day stay? *(We follow all veterinary direction with regard to administration; this is a standard maintenance regimen for pets in a social environment -small fees will apply - and owners will be provided with detailed information regarding any medications administered).*

☐ YES

☐ NO

Signature: _____ Date: _____

Dog application Information

DOG 1

Name : _____ Breed : _____ Colour: _____ Sex: **M F**

Is your dog "intact" (NOT spayed or neutered)? **Yes No**

Date of last Vaccination : _____ (please provide proof of vaccination with application)

Date of Birth/Age: _____

DOG 2

Name : _____ Breed : _____ Colour: _____ Sex: **M F**

Is your dog "intact" (NOT spayed or neutered)? **Yes No**

Date of last Vaccination : _____ (please provide proof of vaccination with application)

Date of Birth/Age: _____



Qimmiq Kennels and Camp Qimmiq Daycare

Individual Dog Information

1) How long have you owned your dog? _____

2) Has your dog been to a dog daycare/ boarding before? **Yes No**

3) Does your dog play well with other dogs? **Yes No**

If no, please explain : _____

4) Has your dog ever shown aggression towards people? **Yes No** Towards other dogs? **Yes No**

If yes, please explain : _____

5) Is your Dog destructive when left alone? **Yes No** Explain: _____

6) Does your dog chew bedding or exhibit other destructive behaviors when left alone? **Yes No**

7) Is your dog house-trained? **Yes No**

8) Does your dog have a history of medical problems? **Yes No**

If yes, please explain : _____

9) Is your dog allowed to have treats during the day? **Yes No**

10) Does your dog have any allergies or sensitivities (ie: food, bee stings, etc.)? **Yes No**

If yes, please explain : _____

11) Are there any restrictions that should be placed on your dog's activity level? **Yes No**

If yes, please explain : _____

12) Does your dog have difficulty seeing or hearing? **Yes No**

If yes, please explain: _____

13) Is your dog very vocal? Does he/she bark a lot at other dogs or people? **Yes No**

Additional information you feel would be helpful : _____
